## CLUB OPERATIONS UPDATE



October 7, 2020

Dear Fellow Member,

As you prepare to return to your Club, we would like to provide you with some important information highlighting differences you will see from our "normal" operations.

At the conclusion of this letter, you will also find a link to our digital booklet detailing the Club's various amenities and how they will operate this season in light of the continuing COVID pandemic.

Your Board and Management Team have designed each dining venue and recreational amenity to operate in accordance with the standards promulgated by the CDC. Simply said, we will do our utmost to provide an environment where our Members feel comfortable using whichever Club amenity they choose to visit. The health and welfare of our Members, their guests and our Associates remains both your and our highest priority. The Club has designed its amenity protocols with safety in mind. We are providing you with these operating protocols for each individual Club amenity in advance of most of you returning to The Reef, so that you can plan and anticipate how you will enjoy our amazing Club this season. We hope you will find this information helpful as you decide what is best for your personal situation and risk tolerance.

The amenity that impacts all of us most is our Food and Beverage dining venues. Currently, we continue to limit indoor eating venues to the 50% capacity level, (Florida has recently authorized 100% seating capacity) and have added new indoor and outdoor eating venues to increase the overall availability of dining seats. Not only will you find these venues fun with new menu options, we've managed to increase the total capacity at several individual venues while adhering to self-imposed 50% capacity level.

Included in the link below you will also find a brief overview of our major Capital Projects. Please note that the Associate Parking Garage is proceeding on budget and will be completed on time for use in December. The Garage will house 400 Associate vehicles, freeing up much needed space throughout the Club for Member and Guest parking.

Also note, that the Lobby, Ocean Room and Reef Lounge renovations are proceeding albeit slightly behind schedule. Our contractor, Woolems has provided a schedule which has the Ocean Room restaurant, equipped with a completely new kitchen, ready for Member-use in mid-December with the Reef Lounge bar slated for completion by mid-January. The Club will continue to monitor this on a daily and weekly basis and provide scheduling updates in the next thirty days. Additionally, due to the unforeseen structural repairs, the budget has increased however, as our Club is in a strong financial position we continue our promise that there will be no need for special assessments of financing to pay for these projects.

We look forward to our Town Hall meeting on Friday, November 20th, 2020, where we will cover the items included here in more detail, as well as additional information for the upcoming Winter season. For those comfortable attending in person, 80 seats will be available in Carysfort Hall, positioned 6' apart and masks will be required. As is standard, the meeting will also be streamed live online, as well as posted to the website, for viewing at any time for those who would like to watch from home.

Our goal is to provide our, "Unique Way of Life" while at the same time meeting CDC recommended safety practices for all of our Members, your families, guests and Associates at all of our facilities.

Lastly, we are thankful for many things as Members of the finest Club in the United States. Specifically, the Club would like to thank the Medical Center's Keith Young (CEO) and Chris Grant (COO), as well as Ken Karl and Mike Berman, (past and present Medical Center Board Chairmen), along with all the doctors and staff for their input and leadership in an effort to keep us healthy during these challenging times. We are truly blessed to have these professionals dedicated to the well-being of our Membership.

In closing, we hope you will take time to review the link below as we all prepare to enjoy our Club together this season. We thank you in advance for your support and patience while we maneuver through this very different situation.

## VIEW DIGITAL BOOKLET HERE

Respectfully Submitted on Behalf of Your Board of Directors and Management Team,

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